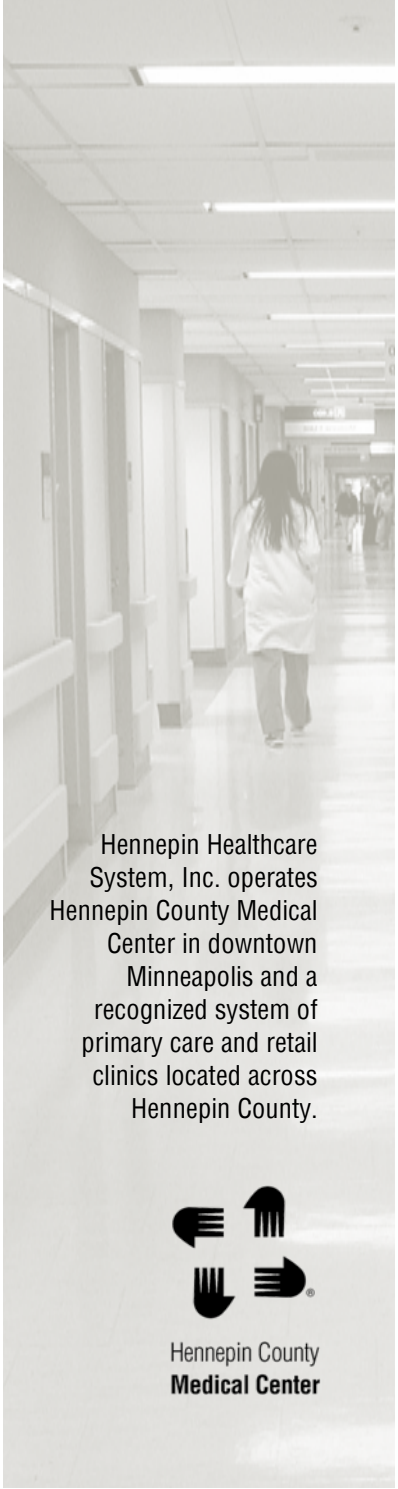
Quick Guide to Getting Around

Hennepin County Medical Center | Downtown Campus



Hennepin Healthcare System, Inc. operates Hennepin County Medical Center in downtown Minneapolis and a recognized system of primary care and retail clinics located across Hennepin County.

Hennepin County
Medical Center

Finding Your Way

Our downtown campus is comprised of five main buildings that use a color wayfinding system. The Purple and Red Buildings are bounded by Park and Chicago Avenues and by 6th and 8th Streets. The Orange, Green, and Blue Buildings are one block east of the Red Building. Some clinics are located in the Parkside Professional Center across from the Blue Building.

Maps of the hospital and surrounding area are available at the Welcome Desks.

Welcome Services

Located in the Purple, Red, and Blue Building Level 1 lobbies. Staff are prepared to direct you to your destination and provide information on parking, transportation, and any other questions you may have. Call 612-873-9100.

- **Purple Desk:** 7:30 am-5:30 pm, M-F
- **Red Desk:** 8 am-8:30 pm, 365 days/year
- **Blue Desk:** 6:30 am-5 pm, M-F

Interpreter Services

Interpreter services are available in all languages, free of charge, to limited and non-English speaking patients. Ask your provider for help.

Dining Options

- Our **cafeteria** is in the Orange Building, Level 3. Open 6:30 am-6:30 pm.
- **PeRx coffee shops** featuring sandwiches, gourmet coffees, specialty drinks, and bakery treats are located in the Purple Building, Level 2; Blue Building, Level 1 lobby; and Red Building, Level 1 lobby.
- **Collin's Restaurant Café** is located in the lower level tunnel under 8th Street between the Blue Building and Parkside Professional Center.

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Parking

Valet Parking
Available M-F at the 913 S 7th Street entrance to the Blue Building and the 716 S 7th Street entrance to the Purple Building.

Adjoining Parking Ramps

- *HCMC Parking Ramp* is located on Park Avenue with entrances and exits on 6th and 7th Streets. A skyway from the ramp leads directly to the Purple Building. Parking spaces are reserved for patients between the second and third floors.
- *"Hospital" Parking Ramp* is located on Chicago Avenue with entrances and exits on 8th and 9th Streets. The ramp is connected to the Parkside Professional Building and by tunnel to the Blue Building.

Both ramps are fully automated. Pay your parking fee using the self-service pay stations. Cash/credit accepted. *Both ramps honor parking discounts for patients and visitors; check with your clinic or unit, or hcmc.org, to see what discounts are available.*

Other Area Parking
Parking is also widely available in area parking lots and ramps, and at parking meters on the street.

Guest Wireless Internet Access

Wireless access is available for visitors using laptops and other mobile devices. Look for "Hennepin Co Med Ctr Guest Access" on your network connections list. Wireless Guest Access will not provide access to our network system.

Phones

- **Pay phones** are located in Red and Blue Level 1 lobbies.
- **Hospital phones** for inhouse calls are located throughout the hospital.
- **Transportation phones** for taxi cabs are located in the Purple, Red, and Blue Level 1 lobbies.

ATM Machines/Bank

ATM machines are located in the Blue Building, Level 1 lobby; Purple Building, Level 2 Skyway; at the U.S. Bank Branch in the Red Building, Level 2 Skyway; and in the cafeteria.

Gift Shops

Offering a wide variety of gifts, cards, clothing, balloons, and personal products.

Red Building, Level 1 Lobby
M-F, 7:30 am-8 pm
Saturdays, 10 am-5 pm
Sundays, 12 pm-5 pm

Blue Building, Level 1 Lobby
M-F, 7:30 am-5 pm

Vending Machines

Located in the Purple and Red Building, Level 1 lobbies; Red Building, Level 2 Skyway; Blue Building, lower level; and the cafeteria.

Meditation Space/Chapel

Available for personal prayer and meditation 24 hours a day, this space is in the Red Building, Level 5, room R5.320. To talk with a chaplain, leave a message with Spiritual Care at 612-873-2260.

Tobacco-Free & Scent-Sensitive

HCMC is tobacco-free and scent-sensitive to protect the health of our patients, staff, and visitors. We do not permit the use of tobacco or personal scented products anywhere on HCMC property.

Construction Notice

Several renovation and expansion projects are in progress as part of our master facility plan. Please watch for signs with more information.

Questions or concerns? Call the Patient Representative's Office at 612-873-8585.

www.hcmc.org

Hennepin County Medical Center provides services without regard to race, color, creed, religion, age, sex, disability, marital status, sexual orientation, gender identity, public assistance, or national origin.